



# **TERMS & CONDITIONS**

**TRAVEL & SPORTS AUSTRALIA PTY LTD**

## **2021 Toyota AFL Grand Final**

**Port Adelaide Football Club**  
Exclusive Charter #5

# BOOKING INFORMATION

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## Port Adelaide Grand Final : Weekend Package Inclusions.

- Return Qantas Economy Airfares  
Friday, 24<sup>th</sup> September 2021 – ADL/PER – Departing at 1030HRS / Arriving at 1220HRS\*  
Sunday, 26<sup>th</sup> September 2021 – PER/ADL – Departing at 1245HRS / Arriving at 1700HRS\*  
*\*Times are approximate and may be subject to change.*
- Reserved seating & entry for the 2021 Toyota AFL Grand Final at Optus Stadium
- Pre-match Function – Long Neck Brewery

All prices quoted by Travel & Sports Australia are in Australian Dollars and are inclusive of Goods & Services Tax (GST).

All reservations are subject to availability at the time of booking. Your deposit will secure your reservation however your booking will only be fully confirmed upon receipt of final payment as per the below:

Provision of all services included in the package are subject to the following requirements:

a minimum number of 160 travelling passengers registering prior to Thursday, 09 September 2021

### AND

Port Adelaide qualifying for the 2021 Toyota AFL Grand Final and your final payment being successfully processed.

**BOOKING AGREEMENT:** By submitting your deposit payment (on behalf of yourself and the other members of your travelling party), you authorise Travel & Sports Australia via (eWay) to debit your credit card for the remaining balance payment on Sunday, 12<sup>th</sup> September 2021, on the condition that Port Adelaide qualify for the 2021 Toyota AFL Grand Final. This deposit acknowledges that you have read, understood and accept the Travel & Sports Australia Terms & Conditions for this package. You also understood that Travel & Sports Australia will reserve the right to cancel your booking should the funds not be received by the due date and that there are no refunds for unused services.

Prices may vary due to third party suppliers increasing cost, taxes etc. and these shall be the responsibility of the traveller prior to final payment. Travel & Sports Australia will cover these additional charges if the traveller has paid in full for their package.

On all bookings where more than one passenger is travelling the person making the booking on behalf of his/her travelling companions will be deemed to have accepted the booking terms and conditions on behalf of all of his/her travelling companions.

Please ensure all names entered when making an online booking match the correct spelling of all first names and surnames of your complete travelling party, as per their traveller's passport, driver's license or photographic identification. Failure to provide correct spelling as per your passport, driver's license or photographic identification will incur amendment fees and, in some instances, may be refused entry and/or boarding on airline carriers.

# PAYMENTS

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## a) DEPOSIT

- i) A \$90.00 per person deposit is required upon registration with two applicable conditions.
  - (1) Deposit is non-refundable:
    - (a) If 160 passengers successfully register and deposit for this offer prior to 5pm on Thursday, 09 September 2021 and Port Adelaide **DO NOT** qualify for the 2021 Toyota AFL Grand Final.
  - (2) Deposit is refundable:
    - (a) If less than 160 passengers register and deposit this specific offer before 5pm on Thursday 09 September 2021 this package will not proceed, and your deposit will be 100% refunded.

## b) FINAL PAYMENT

**NOTE: Subject to Port Adelaide qualifying for the 2021 Toyota AFL Grand Final & minimum numbers of 160 travellers registered.**

- i) Your \$90.00 per person deposit payment will be deducted from your total package price.
- ii) Final balance payment will be debited to your credit card on Sunday, 12<sup>th</sup> September 2021 by TASA via Eway.
- iii) If your final payment is not received within 24 hours of the above deadline your package will be cancelled & deposit forfeited.

Travel and Sports Australia Pty Ltd accept the following forms of payment:

- a. Credit Card : Visa or MasterCard (Credit Card surcharge applies)

# AMENDMENTS & CANCELLATIONS

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Once package is fully confirmed, your booking is non-refundable and non-changeable. All cancellations must be made in writing and will not be effective until Travel and Sports Australia Pty Ltd receive written notification. You will receive a confirmation email acknowledging receipt of your cancellation.

Most packages do not allow name changes or transfers. Please check with one of our staff if your package allows name changes or can be transferred to a new passenger.

It is unlikely that the Travel and Sports Australia Pty Ltd will make changes to your booking, however we do plan the arrangements many months in advance and sometimes we may need to make changes which we reserve the right to do at any time. Most are very minor but where they are major (e.g. Flights, hotels) we will inform you accordingly & within an appropriate time frame

In the event of cancellation or postponement (by the event promoter) of the 2021 Toyota AFL Grand Final due to unforeseen circumstances, Travel and Sports Australia Pty Ltd will not be responsible for the cancellation of the event, nor can Travel and Sports Australia Pty Ltd guarantee a full refund. Travel Insurance is recommended to cover you for such loss.

Travel and Sports Australia Pty Ltd or its third party supplier reserve the right either before or during the tour to refuse to carry or accommodate any client which it reasonably considers, in the best interests of all participants in the tour, to be unsuitable by reason of physical or mental condition or unruly behaviour.

# NO SHOW

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If you have a booking for a travel package (including flights, transfers and accommodation, insurance, additional activities or tours, but you do not show up to check-in, or make yourself available, you will not be entitled to any refund from us.

## AIRFARES (PRIVATE CHARTER)

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Travel and Sports Australia Pty Ltd have exclusive access to the following chartered aircraft with Qantas Airways.

Return Qantas Airways Economy Airfares

Friday, 24<sup>th</sup> September 2021 – ADL/PER – Departing at 1030HRS / Arriving at 1220HRS\*

Sunday, 26<sup>th</sup> September 2021 – PER/ADL – Departing at 1245HRS / Arriving at 1700HRS\*

*\*Times are approximate and subject to change.*

All airfares are non-changeable and non-refundable.

One-way flights are not permitted. All airfares must be sold as a return journey.

Flight departure times may change slightly subject to Qantas Airways scheduling

Should a passenger not show up for their flight their ticket will be forfeited.

This is a full serviced flight including checked baggage and standard food & beverage service.

No frequent flyer points are eligible to be earned on this Qantas Airways Charter Service.

Online check in or seat selection is not available with the Charter Service.

Seating requests – All seating requests will be advised through to TASA reservations, however, cannot be guaranteed.

The above is only a guide to some of the conditions governing airline tickets. Full airline terms and conditions can be found on the airline website.

Please keep across all current Qantas Airways Coronavirus Fly Well program via the following link:

<https://www.qantas.com/au/en/travel-info/travel-updates/coronavirus/health-while-flying.html>

### **Departure Day information**

E-Tickets require all guests to present photographic identification at check-in.

Charter Service requires passengers to check-in between 90 – 60 minutes prior to departure. TASA has the right to refuse boarding to passengers who do not check-in within the required check-in period.

Domestic airport terminals experience heavier traffic during Toyota AFL Grand Final week. With this in mind, along with the current COVID Health & Safety procedures, we encourage all passengers to arrive as early as possible to allow enough time to check-in and board the aircraft.

## ACCOMODATION

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Accommodation is not included in this package.

## DOCUMENTATION

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All completed documentation and tickets will be sent via email prior to 5pm on Wednesday, 23<sup>rd</sup> September 2021 to your registered email address. If you do not receive documents by this deadline, please contact the Travel & Sports Australia Office.

Documentation will not be issued prior to receipt and bank clearance of full payment.

## TRAVEL INSURANCE

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Travel and Sports Australia Pty Ltd strongly recommend travel insurance to protect you against any unforeseen circumstances.

All insurance policies are subject to terms, conditions, and exclusions. Please carefully read and retain the Product Disclosure Statement in a safe place. If you have any questions, please contact our office.

We are an authorized representative of Covermore Insurance Services Pty Ltd (ABN 95 003 114 145) and receive financial and non-financial benefits when travel insurance is purchased by you. You must read both the Financial Services Guide and Product Disclosure Statements before deciding on what policy suits your needs.

## IMPORTANT INFORMATION: COVID-19

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During your attendance at the 2021 Toyota AFL Grand Final, you must comply with any direction given by the AFL (or TASA on behalf of the AFL) and the venue, including in relation to social distancing requirements, and any direction or guidance given by the government, including any and all directions of the Western Australian Government Chief Health Officer's Public Health Act 20160 (WA), in relation to the current COVID-19 outbreak.

Notwithstanding any other provision of these terms and conditions, should the 2021 Toyota AFL Grand Final be cancelled due to COVID-19, you will receive a refund of payment made to TASA for your package less your **non-refundable deposit of \$90 per booking**.

All people arriving in WA from overseas or interstate, including returning WA residents must complete a G2G Pass and be receive an approved application. To complete this application and for further information about this application, please visit the following site for [G2G Pass](#). TASA will not responsible for any traveller being denied entry to Western Australia and 100% of your package will remain non-refundable.

With the ever-changing landscape of the Coronavirus pandemic still having a large effect on the travel, it's important to remain up-to-date with the latest information.

COVID-19 information can be found on the [Australian Government Department of Health](#) website while up-to-date travel advice can be found on the [Smart Traveller](#) website.

On top of this, TASA has, and will continue to do everything in our power to assist our clients with their travel requirement in a safe and sensible manner.

It is important to keep up to date with the details of your state of departure, transit, and arrival to ensure that you meet all requirements for travel. This information can change daily, so it is extremely important that you keep up to date on changes and amendments to these requirements and restrictions

[New South Wales](#)

[Victoria](#)

[South Australia](#)

[Tasmania](#)

[Western Australia](#)

[Northern Territory](#)

[Australian Capital Territory](#)

[Queensland](#)

In addition to the destination requirements, you should familiarise yourself with airline requirements and passenger safety. At this current time, you are required to wear a mask on **ALL** domestic flights within Australia. Your face mask needs to cover your mouth and nose and must be worn unless you are under 12 years of age or have a medical condition. When travelling within Australia, you need to wear your mask as soon as you enter the airport and inflight. Make sure you are aware of any government requirements that apply at your destination in relation to face masks, COVID-19 testing and safety requirements.

This information is subject to change at any time and without notice. It is recommended that you continue to keep updated with all relative information for your home state, transit state and arrival state and airline policies from time of booking until you return home.

TASA will continue to do everything in their power to assist clients with their travel requirements in a safe and sensible manner, however it is up to the traveller to also monitor the ever changing and evolving requirements and restrictions for travel. Any cancellation fees or change fees that happen due to COVID will be at the expense of the traveller.

## IMPORTANT INFORMATION: COVID-19 Continued

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Individual name, mobile number, email and postcode (or address where individual does not have an email account) will be required for all patrons purchasing this package. You acknowledge, even with rigorous capacity and control measures in place at matches, there remains an unquantifiable risk of transmission of viral illness including COVID-19 at a match at this time and you have considered that risk and your own personal circumstances, including any health condition or vulnerability that you may have or that of persons whom you will be in close contact with following your attendance at a match.

You acknowledge that, for a small number of people, COVID-19 has very serious health consequences. By attending a match you (and any persons who attend the match with you) acknowledge and accept these obvious risks.

This package is sold subject to [Optus Stadium Conditions of Entry](#) and by purchasing this you agree to comply with these conditions. [Click here to view the Optus Stadium frequently asked questions](#). All personal details are collected in line with the [TASA Privacy Policy](#) and the [AFL Privacy Policy](#).

## MISCELLANEOUS

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You must report any disability requiring special attention while on travelling to Travel and Sports Australia at the time the reservation is made. Travel and Sports Australia Pty Ltd will make reasonable attempts to accommodate the special needs of disabled travellers. Travel and Sports Australia Pty Ltd are not responsible in the event it is unable to do so nor responsible for any denial of services by air carriers, hotels, restaurants, or other independent suppliers. Travel and Sports Australia Pty Ltd cannot provide individual assistance to a vacation participant for walking, dining, getting on and off motorcoaches, cruise ships and other vehicles, or other personal needs. Travel and Sports Australia Pty Ltd strongly recommends a qualified and physically able companion accompany travellers who need such assistance.

## YOUR OBLIGATION

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You are at least 18 years old and have the power and authority to enter a binding contract with us and the supplier product you have acquired.

Information you provide us about yourself is true, accurate, current, and complete as required by any registration process

You will maintain and promptly update this information to keep it true, accurate and complete.

## DISCLAIMER

Travel & Sports Australia Pty Ltd is a member of the Australian Federation of Travel Agents (AFTA), the AFTA Travel Agent Scheme (ATAS) and the International Air Transport Association (IATA). All Travel and Sports Australia clients are protected under Australian Consumer Law; for further details visit [www.consumerlaw.gov.au/travel](http://www.consumerlaw.gov.au/travel) and click on Consumer FAQ's.

Travel & Sports Australia is acting as intermediary and agent for suppliers in selling services, or in accepting reservations or booking for services which are not directly supplied by this company such as airline tickets, hotel accommodation, event tickets, ground transportation, meals, tours and cruises. This company, therefore, shall not be responsible for breach of contract or any intentional or careless actions or omissions on the part of such suppliers, which result in any loss, damage, delay or injury to you or your travel companions or group members.

We shall not be responsible for any injuries, damages or losses caused to any traveller in connection with terrorist activities, war, insurrection, social or labour unrest, mechanical or construction difficulties, diseases, local laws, climactic conditions, abnormal conditions or developments or any other action, omissions or conditions outside the coverage against them. Your retention of tickets, vouchers or booking after issuance shall constitute consent to the above and an agreement on your part to convey the contents here to your travel companions or group members.

The Client, by engaging the company and making deposit and/ or full payment for the package arrangement specified, acknowledges the position of the company as stipulated by the foregoing and agrees to hold the company blameless in making the arrangements on his behalf, provided same shall be made through generally acceptable suppliers at the time of engagement, and further agrees that restitution of damages, if any are claimed, shall be sought directly from the suppliers. The client also agrees to the terms and conditions of the tour and services as set forth by the suppliers. Rates are subject to changes without notice. Tours and event tickets are subject to availability. Payment of deposit or full payment shall constitute consent of all provisions stated herein.