



# WEBSITE PRIVACY POLICY

2020-21

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This website is owned and operated by Travel & Sports Australia Ltd Pty and will be referred to as "We", "our" and "us" in this Internet Privacy Policy. By using this site, you agree to the Internet Privacy Policy of this web site ("the web site"), which is set out on this web site page. The Internet Privacy Policy relates to the collection and use of personal information you may supply to us through your conduct on the website. We reserve the right, at our discretion, to modify or remove portions of this Internet Privacy Policy at any time. This Internet Privacy Policy is in addition to any other terms and conditions applicable to the web site. We do not make any representations about third party websites that maybe linked to the website. We recognise the importance of protecting the privacy of information collected about visitors to our web site, in particular information that is capable of identifying an individual ("personal information"). This Internet Privacy Policy governs the manner in which your personal information, obtained through the web site, will be dealt with. This Internet Privacy Policy should be reviewed periodically so that you are updated on any changes. We welcome your comments and feedback.

## PERSONAL INFORMATION

1. Personal information about visitors to our site is collected only when knowingly and voluntarily submitted. For example, we may need to collect such information to provide you with further services or to answer or forward any requests or enquiries. It is our intention that this policy will protect your personal information from being dealt with in any way that is inconsistent with applicable privacy laws in Australia.

## USE OF INFORMATION

2. Personal information that visitors submit to our site is used only for the purpose for which it is submitted or for such other secondary purposes that are related to the primary purpose, unless we disclose other uses in this Internet Privacy Policy or at the time of collection. Copies of correspondence sent from the web site, that may contain personal information, are stored as archives for record-keeping and back-up purposes only.
3. In addition to other uses mentioned in this Privacy Policy, we also may use your Personal Information to:
  - a. Improve your browsing experience by personalising the Website;
  - b. Send you information we think may be of interest to you by email or other means;
  - c. Contact you for marketing purposes related to our business, which we think may be of interest to you.

## COLLECTING INFORMATION ON REGISTERED MEMBERS

4. As part of registering with us, we collect personal information about you in order for you to take full advantage of our services. To do this it may be necessary for you to provide additional information to us as detailed below.
5. Registration is completely optional. Registration may include submitting your name, email address, address, telephone numbers, option on receiving updates and promotional material and other information. You may access this information at any time by logging in and going to your account.

## CREDIT CARD DETAILS

6. Credit Card details are only stored for the processing of payment and will be deleted once payment is processed.

## DISCLOSURE

7. Apart from where you have consented or disclosure is necessary to achieve the purpose for which it was submitted, personal information may be disclosed in special situations where we have reason to believe that doing so is necessary to identify, contact or bring legal action against anyone damaging, injuring, or interfering (intentionally or unintentionally) with our rights or property, users, or anyone else who could be harmed by such activities. Also, we may disclose personal information when we believe in good faith that the law requires disclosure.
8. We may engage third parties to provide you with goods or services on our behalf. In that circumstance, we may disclose your personal information to those third parties in order to meet your request for goods or services.

## SECURITY

9. We strive to ensure the security, integrity and privacy of personal information submitted to our sites, and we review and update our security measures in light of current technologies. Unfortunately, no data transmission over the Internet can be guaranteed to be totally secured.
10. However, we will endeavour to take all reasonable steps to protect the personal information you may transmit to us or from our online products and services. Once we do receive your transmission, we will also make our best efforts to ensure its security on our systems.
11. In addition, our employees and the contractors who provide services related to our information systems are obliged to respect the confidentiality of any personal information held by us. However, we will not be held responsible for events arising from unauthorised access to your personal information.

## COLLECTING INFORMATION FROM USERS

12. Cookies and Applets - We use cookies to provide you with a better experience. This aggregate, non-personal information is collated and provided to us to assist in analysing the usage of the site.

## SERVICE PROVIDERS

13. The Website and Services integrate some services provided by third parties. We may share some of your information with these service providers in order for them to provide their services, including removing repetitive information from prospect lists, analyzing data, providing marketing assistance, conducting customer and/or user profiling, and providing customer service. As such, the terms and privacy policies of these service providers may apply to you as well, in particular: Hubspot, Google Analytics, Google Adwords.
14. We require all third parties to respect the security of your personal data and to treat it in accordance with the law. We do not allow our third-party service providers to use your personal data for their own purposes.

## ACCESS TO INFORMATION

15. We will endeavour to take all reasonable steps to keep secure any information which we hold about you, and to keep this information accurate and up to date. If, at any time, you discover that information held about you is incorrect, you may contact us to have the information corrected.
16. In addition, our employees and the contractors who provide services related to our information systems are obliged to respect the confidentiality of any personal information held by us.

## REVIEW, CHANGE & REMOVE PERSONAL INFORMATION

17. If you provide us with your Personal Information, you have the following rights with respect to that information to:
  - a. Review the Personal Information that you have supplied to us;
  - b. Request a correction of any errors or change of outdated information or omissions in the Personal Information that you have supplied to us;
  - c. Request that your Personal Information not be used to contact you;
  - d. Request that your Personal Information be removed from our list(s);
  - e. Request that your Personal Information be deleted from our records; or
  - f. Opt out of being solicited by Travel & Sports Australia.

## UNSUBSCRIBE FROM OUR COMMUNICATIONS

18. You may unsubscribe from receiving our marketing communications at any time by clicking on the "unsubscribe" link located on the bottom of our emails, contacting us by email at [info@tasa.com.au](mailto:info@tasa.com.au)

## LINKS TO OTHER SITES

19. We provide links to Web sites outside of our web sites, as well as to third party Web sites. These linked sites are not under our control, and we cannot accept responsibility for the conduct of companies linked to our website. Before disclosing your personal information on any other website, we advise you to examine the terms and conditions of using that Web site and its privacy statement.

## PROBLEMS OR QUESTIONS

20. If we become aware of any ongoing concerns or problems with our web sites, we will take these issues seriously and work to address these concerns. If you have any further queries relating to our Privacy Policy, or you have a problem or complaint, please contact us.
21. For more information about privacy issues in Australia and protecting your privacy, visit the Australian Federal Privacy Commissioner's website; <http://www.privacy.gov.au/>.